

# Clinton Housing Development Company

#### ASSISTANT BUILDING MANAGER

### NATURE OF WORK

The Assistant Building Manager positon will be providing administrative and technical assistance to the Building Manager to assist in effectively managing the assigned properties. The Front Desk-Assistant Building Manager position is full time from 8am to 4pm Monday through Friday.

### **RESPONSIBILITIES**

- Communicating in writing and via telephone to and from tenants, vendors and management.
- Receive all documentation from tenants as it pertains to lease renewals, income certifications and recertification etc.
- Ensure proper handling all residential and commercial tenants complaints and emergencies
- Submit to the Department of Homeless Services Incident Reports to the Department of Homeless Services DHS as instructed by Building Manager
- Submit to the Department of Homeless Services the Daily/Weekly tenant move in/out Activity Reports
- Accept all service request from tenants and transmit into Maintenance Work Orders
- Contact and confirm with tenants regarding inspections, work order repairs etc.
- Create, update and maintain all tenant files.
- Create, update and maintain the site front desk calendar
- Create and updating rent breakdowns as needed
- Maintain site petty cash accounting
- Process tenant rent payments via check transmittal
- Prepare all documents prior to interviews conducted by the Tenant Selection Committee
- Assist the Property Manager in other duties as assigned
- · Train new front desk as needed

# **MINIMUM QUALIFICATIONS**

# Education and Experience

Associate Degree

Three years previous administrative/clerical experience.

Previous experience as an Assistant Manager within a real estate or housing company a plus.

Spanish speaking a plus

### Knowledge, Abilities, and Skills

Excellent interpersonal and organizational skills. Computer literacy including MS Office, Access, Novell. Excellent writing skills. General secretarial and clerical skills required.

### REPORTS TO

Building Manager

### **MANAGES**

None

#### **SALARY RANGE**

\$24,000 - \$26,000

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