



Keeping people in their homes and community, since 1977!

Position Title: Housing Counselor

Job Type: Part-Time

Salary: \$50,000, good benefits package.

Description:

Good Old Lower East Side (GOLES) is a grassroots, community-based organization dedicated to keeping the people of the Lower East Side in their homes and community since 1977. GOLES serves the residents of the Lower East Side through community organizing, direct services, and resident education. GOLES seeks an experienced housing counselor to join its direct services office on a part-time basis. The counselor is expected to have the expertise required to counsel rent-regulated, public housing (NYCHA), Section 8, and HDFC tenants. Candidates with a strong track record/expertise working with one particular type of housing will be considered with the expectations that they expand their expertise to other types of housing.

Core Responsibilities:

- Counseling local tenants to help them understand and enforce their rights and ensure they can stay in their homes. The counselor will assist tenants with various housing-related issues such as lease renewals, recertifications, repairs, and applications among others.
- Leading workshops and town-hall style events
- Working with GOLES' community organizers to identify building and neighborhood wide issues, trends, and patterns
- Engage local residents in activities, events, and campaigns
- Participate in special events and activities, occasionally on nights and weekends
- Completing projects and tasks as assigned by direct supervisor

Qualifications:

- Bilingual in English and Spanish, or have an advanced spoken Spanish proficiency
- Bachelor's degree with comparable experience or at least three years of housing counseling experience, preferably in NYC
- Have a strong understanding of NYC rent-regulated and public housing laws and policies
- Be able to handle challenging situations in a professional, courteous and friendly manner
- Have a strong work ethic and a focus on resourceful problem solving
- Be committed to social, racial, and economic justice

Candidates should email a resume and a cover letter detailing their interest and qualifications to info@goles.org. Due to the high volume of applications, only candidates considered for further consideration will be contacted. Goles is an equal opportunity employer.